

KYRIAKO BOW ORDERS & CANCELLATIONS POLICY

Placing an Order

To place an order, simply browse our collections by clicking on the **SHOP** or **COLLECTIONS** tab. Select the item you wish to purchase, adjust the quantity if necessary, and click the "**ADD TO CART**" button. You can continue shopping and add more items to your cart by repeating this process. When you're ready to checkout, click the **shopping bag icon** at the top-right corner of the page and follow the prompts for payment and shipping information to complete your order.

Please review the **Terms of Use**, **Privacy Policy**, and **Return/Exchange Policies** before finalizing your payment. If you have any questions about your order or would like to place a bulk order, please contact us at info@kyriakobow.com.

Order Confirmation

Once you place your order, you will receive an **order confirmation email** detailing your purchase. This email serves as your receipt and confirmation of the order being received.

Secure Ordering & Payment Options

Kyriako Bow uses **PayPal** and **Credit Card** for secure payments. Payments are processed at checkout, and you will be required to use either a **PayPal account** or a **valid credit card** to complete your purchase.

If you prefer a direct payment gateway, please contact us at info@kyriakobow.com to make alternate arrangements.

Order Processing

Orders are processed only after payment has been successfully received. Once payment is confirmed, you will receive an email confirming that your order has been processed and is being prepared for shipment.

Please note: Orders will be canceled if payment cannot be finalized. If there are any issues with processing your payment, Kyriako Bow will notify you and your order will not be shipped until payment is complete. Delays in payment (e.g., via PayPal) may delay the shipping time.

Back Orders

We strive to maintain accurate inventory for all items listed on our site. However, in rare cases, an item may be temporarily out of stock or placed on backorder. If this happens, we will notify you **before** processing your order. You will have the option to:

- Proceed with the order and wait for the item to become available.
- Cancel the order before it is processed.

If a backordered item is a critical part of your order, we will work with you to ensure your complete satisfaction.

Sold Out Items

If an item you wish to purchase is out of stock, please contact us at **info@kyriakobow.com**. We will inform you about the availability and when it may be restocked. We are happy to assist you in placing a backorder or suggesting similar items.

Shipping

Once your order has been processed and shipped, you will receive a **shipping confirmation email** with tracking information. Estimated delivery times will be provided at checkout, but please note that shipping times may vary depending on your location and the shipping method selected.

Shipping Fees

Shipping fees are calculated at checkout based on the delivery method you choose and the destination. International customers may be subject to additional customs duties, taxes, and fees.

Order Cancellations

You may cancel your order **within 24 hours** of placing it, provided it has not yet been shipped. To cancel an order, please contact us at **info@kyriakobow.com** with your order details.

Orders that have been shipped or are in transit cannot be canceled. Once you have received a **shipment notification**, the order is no longer eligible for cancellation. If you choose not to accept a delivery, the full order amount will be charged to you, and you will not be eligible for a refund or exchange.

Contact Information

For any inquiries, please reach out to us at:

- **Email:** info@kyriakobow.com
- **Phone:** 416-898-7158